



CHC22015 Certificate II in Community Services



About this course

This qualification is suited to those looking to start a career as a community services worker. It will provide you with the skills and knowledge to be able to become a first point of contact and assist individuals in meeting their immediate needs.

This qualification can also be undertaken as a Traineeship.

Entry Requirements

All participants must:

- Attend a pre-enrolment information session;
- Be a minimum of 16 years of age;
- Complete a language, literacy and numeracy assessment.

Following industry mandates, participants may be required to provide proof of vaccination records to undertake placement or live work activities.

What you will learn

This qualification includes the following units of competency:

- CHCCOM001 Provide first point of contact*
- CHCCOM005 Communicate and work in health or community services*
- CHCDIV001 Work with diverse people*
- HLTWHS001 Participate in workplace health and safety*
- BSBWOR201 Manage personal stress in the workplace*
- BSBWOR202 Organise and complete daily work activities*
- CHCVOL001 Be an effective volunteer*
- FSKLRG11 Use routine strategies for work-related learning*
- FSKOCM07 Interact effectively with others at work*

Mandatory participation in 30 hours of Practical Placement.

Delivery

This qualification is delivered 2 days per week for 19 weeks from our Rosebud and/or Hastings campuses.

Assessment Methods

Participants will be assessed based on the principles of competency-based training. It involves a combination of classroom-based workshops, practical tasks, project work, home study and practical placement. Participants will be supported by their trainer throughout their course.

Course Fees

Classroom

Government subsidised concession fee: \$69.00*

Government subsidised tuition fee: \$345.00*

Traineeship

Government subsidised concession fee: \$180.00*

Government subsidised tuition fee: \$900.00*

**This training is delivered with Victorian and Commonwealth Government Funding. Eligibility criteria apply. Student tuition fees are subject to change given individual circumstances at enrolment. This qualification is a Centrelink approved activity. For students NOT eligible for funding our fee for service cost is \$1752 & \$1687 respectively.*

How to enrol

Send an email to: train@advance.vic.edu.au

Contact us

Advance Community College (RTO 4016)

6 Henry Wilson Drive, Rosebud | P: **5986 4623**

1973 Frankston Flinders Road, Hastings

43 Mitchell Street, Mornington

*If you have a debt from fines (e.g. infringement notices) participation in this course may be able to reduce it.
This course is an approved Work and Development Permit Scheme activity.
This course may count towards your Points Based Activation System (PBAS).*

*Advance respects and values everyone regardless of their gender, sexual orientation, disability, age, ethnicity, race or religion. Individuals with a disability are encouraged to apply.
We are committed to child safe practices and equality for all.*